Chapter 3 Administration - Customer Profile

3-1 Customer Information 3-1-1 Inquiry



3-1 Customer Information

3-1-1 Inquiry

This section describes how to inquire about your company's information registered in COMSUITE Portal.

<u>Steps</u>

1. Select the Menu.

• MUFG	COMSULTE GLOBAL TRANSACTION BANKING SOLUTIONS	🔁 <u>Help</u>	Contact Us	Print Page Logout SWCUST02 Name [SWCUST02] User200Name MUFG Bank		
D	ate: 2022.07.06 17:19 [JPN]					
C Top Page						
Administration						
Customer Profile User Profile	→ tion	Password Reset OTP Token Request / Re	2561			
My Profile						
→ Revision / Inquiry	→	Password Change				
S Top Page			Copyright © MU	JFG Bank, Ltd. All rights reserved.		
[Administration] menu page						

(1) On top page, select the [Administration] link.



(2) [Administration] menu is displayed. Select [Inquiry] from [Customer Profile] section.

2. Confirm the contents.

Ο	MUFG COM		Help Contact Us	ABC Corp (A9999995 George Sat	
	Date: 2015.09	18 44-36 LIDNI		Bank of Tokyo-Mitsubishi UF	
O Tara Da	Date, 2015.03.	00 11.00 [0mm]		- 6	
lop Page			Select Menu	quiry - Ou	
Custo	mer Profile Inquiry: Details			ECM030301	
Custom	er Information				
COMSU	TE Contracting Bank Name	BTMU			
	Contracting Branch Name	Japan			
	Customer ID	A9999999			
	Customer Name	ABC Corp			
Address		CHIYODA ST.11-12 TOKYO,10990 JAPAN			
Network Connection		Internet			
Authentication Device Type		OTP Token, SIM/USB			
Device Receiving Branch Code (Japan Only)		0325			
Registration Date		2013.06.22			
Availab	le SSO Service				
# Ser	vice	Contracting Branch	Customer ID		
1 GC	MS Plus	Japan	A9999999		
2 CM	S Thailand	Bangkok Branch	3631xxx1		
3 TSL	J	Singapore Branch	AAAAAAA		
4 Ver	ndor Finance	Japan	A9999999		
C Top P	age		Copyright @ The Bank of Tokyo-Mitsubish	hi UFJ, Ltd. All rights reserved.	
[Customer Profile Inquiry: Details] page					

(1) Confirm the contents.

For details of each field, see the following "Screen Field Description".

End of Inquiry



Screen Field Description

Field		Description	Remarks	
Сι	istomer Information			
COMSUITE		COMSUITE		
	Contracting Bank Name	Displays Contracting Bank Name.		
	Contracting Branch Name	Displays Contracting Branch Name.		
	Customer ID	Displays Customer ID.		
	Customer Name	Displays Customer Name.		
Ac	ldress	Displays the address.		
Network Connection		Displays the access method.		
Authentication Device Type		Displays the type of the authentication device.		
Device Receiving Branch Code (Japan Only)		Displays the device receiving branch code in Japan.		
Registration Date		Displays the initial registration date of Customer Information.		
A١	ailable SSO Service			
Service		Displays available services.		
Contracting Branch		Displays Contracting Branch of each service.		
Customer ID		Displays Customer ID for each service.		

